



Quality Policy

NVT-POL-01



NVT Group Ltd

NVT-POL-01

Management System

Issue 1

Quality Policy

Page 2 of 3

Revision History:

Section	Description of Change	Date	Issue	Authorised
All	First protocol to the Integrated Management System	20/10/2022	1	H Fraser

	NVT Group Ltd	NVT-POL-01
	Management System	Issue 1
	Quality Policy	Page 3 of 3

NVT Group Ltd specialises in IT Network Support Services company providing hardware and software support, on-site and off-site disaster recovery, managed services, and networked solutions.

All our products and services are delivered by qualified and experienced employees. All work is in accordance with written procedures, with lines of responsibility and accountability defined checks incorporated.

To achieve this, we are committed to a continual improvement culture throughout the organisation based on stated company objectives and the EN ISO 9001:2015 standard. We are certified to ISO9001, and all our procedures, checklists and instructions comply with this standard. The principles embraced in the ISO9001 standard have been embodied in our formal Management System. This system is an essential organisational framework that will allow us to gain competitive advantage, as well as reinforcing and enhancing the company's reputation and image.

NVT Group Ltd is committed to complying with applicable legal, regulatory, and statutory requirements and ISO 9001:2015. As such, the policy:

- Requires the setting and reviewing of Quality and Business Objectives, which derive from an analysis of the needs of interested parties, internal and external factors, mitigating actions and the performance of key processes.
- Includes a commitment to satisfy applicable requirements (customers, legislative, statutory).
- Commits NVT Group Ltd to continually improve the Management System

The Directors are committed to ensuring that sufficient funds and resources are made available to ensure that the Quality can be achieved.

The policy of the Directors of NVT Group Ltd is aimed at implementing and maintaining quality and safety in an effective and economically practical way. The basic principle is; that it should be possible to meet the requirements agreed with the client and satisfy their expectations at any time. We will ensure arrangements are made for effective communication and the promotion of competency throughout the company by educating and training our staff.



Mr. Hamish Fraser
 Managing Director
 25th January 2023 (Review Date January 2024)